



# VOLUNTEER

## DURRELL WILDLIFE CHARITY SHOP VOLUNTEER

<b>ROLE OBJECTIVE</b>	Raise funds through the sale of donated goods to help advance the work of Durrell Wildlife Conservation Trust.
<b>WHY IS THIS ROLE IMPORTANT?</b>	Volunteers who help in the Durrell Charity Shop are helping to provide an incredibly important funding stream supporting conservation and the mission to save species from extinction. Volunteer efforts are benefiting animals in the wildlife park in Jersey and projects Durrell experts are involved in, all over the world. While the Charity Shop Volunteer role can be picked up quickly it is of crucial importance to Durrell. Any help is appreciated but regular help that the team can plan around makes a huge difference in making the most of our resources.
<b>WHERE</b>	Durrell Charity Shop Old Le Maistre Site, Rue de la Piece Mauger, Trinity JE5 5HW Click here for info and map <a href="http://www.durrell.org/charityshop">www.durrell.org/charityshop</a>
<b>WHEN</b>	Open Wednesday to Saturday 9am to 1pm Durrell Volunteers tend to come in at any time from 08:45 onwards. The average time for volunteers in this section is 4 hours but being both flexible and regular to help keep the shop open can make a huge difference.
<b>MAIN DUTIES</b>	Getting stock out on to the shop floor to maximise sales. Sorting through, pricing and arranging stock, using tills and providing a friendly customer service to shoppers. Some volunteers drive our vehicles and visit people who have donated goods or have bought and paid for delivery.
<b>SKILLS/ EXPERIENCE REQUIRED</b>	<ul style="list-style-type: none"><li>• Being aware of health and safety practices</li><li>• Good communication skills</li><li>• Team player (other volunteers, staff and students are often with you)</li><li>• Volunteers will need to be mildly fit as the job requires some moving and lifting of items</li></ul>
<b>SKILLS/ EXPERIENCE DESIRED</b>	<ul style="list-style-type: none"><li>• Be able to motivate others</li><li>• Interest and enthusiasm for our mission</li><li>• Experience in retail</li><li>• Knowledge of different items</li><li>• Good sense of humour</li></ul>



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<b>TRAINING, UNIFORM AND BREAKS</b>	Successful volunteers will have access to the correct training and identification for this role. Tea and coffee are available on site for volunteers and you can even enjoy the odd biscuit and slice of cake
<b>REPORTING TO</b>	Durrell Charity Shop Staff
<b>CONTACT NAMES AND EMAIL</b>	<b>VOLUNTEER MANAGER</b> daniel.craven@durrell.org <b>CHARITY SHOP MANAGER</b> jayne.smith@durrell.org <b>CHARITY SHOP</b> christine.keen@durrell.org