



VOLUNTEER

DURRELL EXPERIENCE VOLUNTEER

ROLE OBJECTIVE	Durrell Experience Volunteers are front facing volunteers raising the awareness and understanding of visitors by engaging them with the work that we are doing using the unique resources we have.
WHY IS THIS ROLE IMPORTANT?	<p>This role helps Durrell communicate the message of our mission to the visiting public in a personal and friendly way, an approach we like.</p> <p>We believe providing unique opportunities for our visitors to engage in our mission, as they wonder around the park in their own time will enrich their day and help them discover more about how and why Durrell are working to make a positive difference to species, conservation and zoos.</p>
WHERE	Durrell Wildlife Park - Volunteers can help in one or more areas.
WHEN	The Gerald Durrell Story exhibit has opportunities in two separate shifts from 11:30-14:00 and 14:00- 16:30. Other Durrell Experience Volunteer opportunities are based around various locations of the park at set times, 7 days a week to coincide with peak periods.
MAIN DUTIES	Volunteers are to ask enquiring questions that are aimed to help people discover more about our work in a fun and relaxed atmosphere. With the brilliant resources we have Volunteers could be engaging the public with the story of how Gerald Durrell's dream of a new zoo started, engaging people with the conservation tools and methods we use in our field projects around the world or by enriching a conversation with a visitor using the unique resources we have. Volunteers will have opportunity to train and learn more about certain themes and the animals related to them with specialised training opportunities.
WHAT ARE SOME OF THE THINGS WE LOOK FOR IN VOLUNTEERS IN THIS AREA THAT CAN BE USEFUL?	Volunteers in this area should be of an outward, understanding and friendly nature. Volunteers should have a genuine passion and interest to learn more about Durrell's work in the park and in our field projects overseas. Volunteers help us by engaging visitors through using the tools, information and resources we have in the Park. Volunteers with good people skills, a willingness to learn more about Durrell's work and able to communicate our key message are welcome to register their interest.



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SKILLS/ EXPERIENCE REQUIRED	<ul style="list-style-type: none">• To have read, understood and signed the confidentiality agreement• Reliability• Flexibility• Interest, enthusiasm and passion for our mission• Good sense of humour and fun• Ability to communicate key Durrell messages
TRAINING, UNIFORM AND BREAKS	A Durrell Volunteer uniform and Id badge is provided to help identify Durrell Experience Volunteers. Successful volunteers will have access to the correct training, tools to complete the tasks set. Volunteer activities are varied in time and area, while there are not set breaks volunteers are welcome to arrange their own.
REPORTING TO	Durrell Education staff and Volunteer Manager
CONTACT NAMES AND EMAIL	VOLUNTEER MANAGER daniel.craven@durrell.org EDUCATION OFFICER Fiona.Marchant@durrell.org