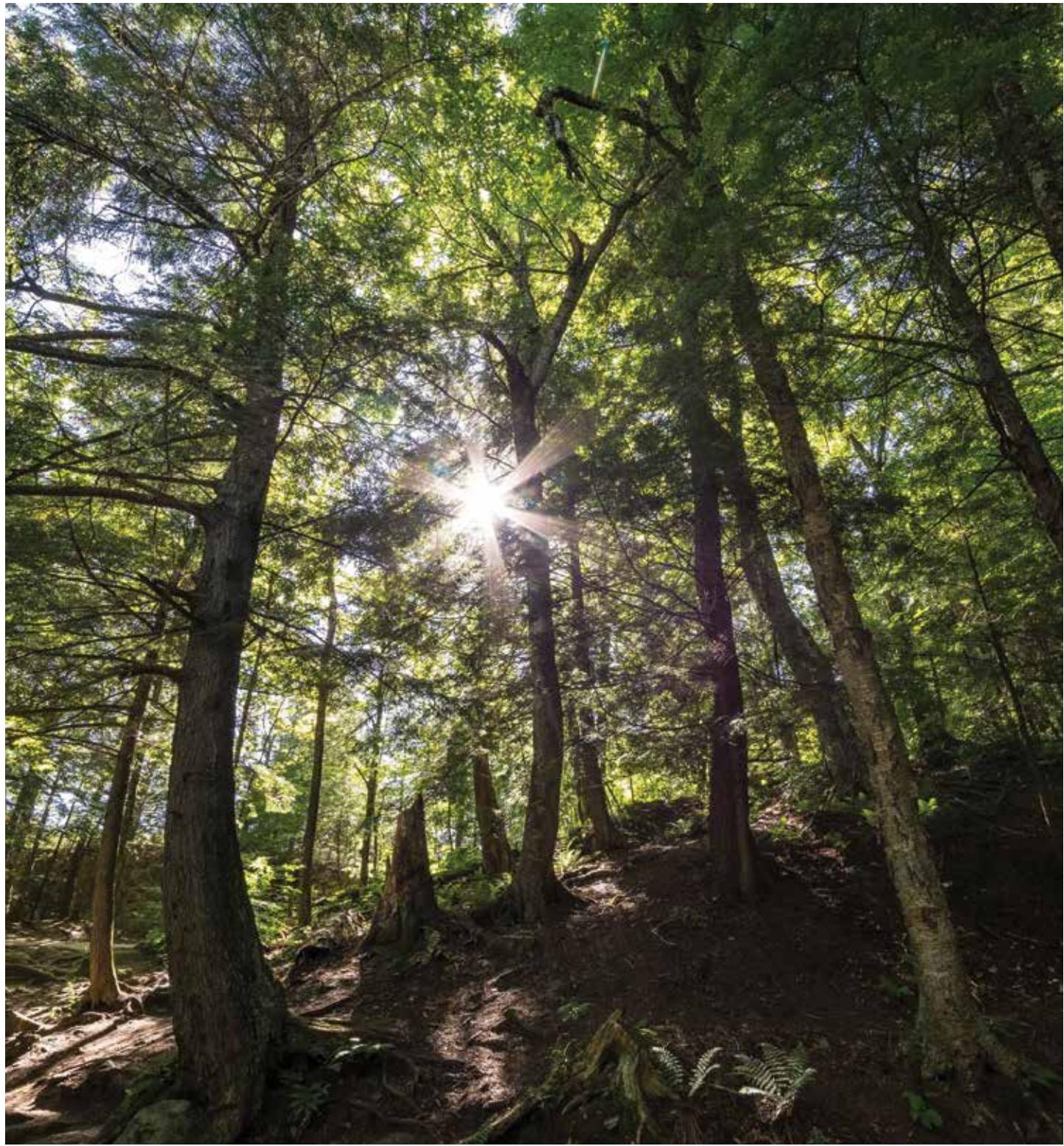


Job description

Kitchen Assistant



Saving Species from Extinction | www.durrell.org

Durrell Wildlife Conservation Trust is a Registered Charity with the Jersey Charity Commissioner, registered charity number: 1
Durrell Wildlife Conservation Trust - UK is registered in England and Wales. A charitable company limited by guarantee. **Registered charity number** 1121989
Registered company number 6448493 **Registered office** c/o Intertrust Corporate Services (UK) Limited, 1 Bartholomew Lane, London, EC2N 2AX

Job Purpose

To support the catering and hospitality teams in providing a high-quality food and beverage service that creates a positive and memorable experience for every guest at Jersey Zoo. Working as part of a fast-paced kitchen and front-of-house team, supporting food preparation, assisting chefs and service staff, and consistently maintaining high standards of food safety and hygiene.

Kitchen Assistant

Reports to

Food and Beverage Manager

Term

Permanent

Hours

Full time

Location

Jersey Zoo



Key Responsibilities

- Support the kitchen team with food preparation for café service (breakfast, lunch, and events) as directed.
- Assist with basic tasks such as washing, peeling, chopping ingredients, and portioning.
- Maintain high standards of cleanliness and organisation across all kitchen areas, including wash-up, prep areas, storage, and equipment.
- Operate the dishwasher and ensure all crockery, utensils, and kitchen equipment are cleaned and stored correctly.
- Support smooth daily kitchen and front of house operations, during service periods.
- Assist chefs during service with plating support and general kitchen duties as required.
- Support the front-of-house team with table clearing and resetting when required during service.
- Ensure all food safety, hygiene procedures are followed in line with Eat Safe standards.
- Support stock rotation, correct storage, and waste reduction practices.
- Assist with receiving and checking deliveries, putting stock away correctly and safely.
- Communicate clearly with kitchen and front-of-house teams to support efficient service.
- Take part in training and development opportunities to build kitchen skills and knowledge.
- Take pride in keeping the kitchen and service areas running smoothly, safely, and efficiently under supervision.

Knowledge, Skill and Ability

- Previous kitchen, catering, or cleaning experience desirable but not essential — a positive attitude and willingness to learn are key.
- Basic understanding (or willingness to learn) of kitchen hygiene and food safety standards.
- Ability to follow instructions accurately and work well as part of a team.
- Strong work ethic with a hands-on, can-do approach.
- Good time management and ability to work efficiently under pressure.
- Reliable, punctual, and attentive to detail.
- Good communication skills and fluent in English.



Behaviours and Values

- Team Player – Works collaboratively across kitchen and front-of-house teams to ensure smooth service.
- Integrity – Honest, dependable, and takes responsibility for their duties.
- Professional and Positive – Maintains a friendly, respectful attitude with colleagues and customers.
- Eager to Learn – Open to feedback and keen to develop skills within a hospitality environment.
- Pride in Work – Takes care to maintain high standards of cleanliness, organisation, and efficiency in all tasks.



Introduction to Durrell

Durrell Wildlife Conservation Trust is an international charity working to save species from extinction. Headquartered in Jersey in the Channel Islands, Durrell focuses on the most threatened species in the most threatened places.

Established by author and conservationist, Gerald Durrell, in 1959, Durrell delivers its conservation mission through our three integrated core areas of operation:



A centre of excellence in animal husbandry, research, training and education



Training future conservation practitioners and monitoring and evaluating conservation science which underpins all Durrell activities



Conservation action where it is needed most

With a track record of 60 years, Durrell leads some of the world's longest running and most successful species and habitat recovery programmes. The quality of our work is equally as important as how we deliver it. Our values, underpin how we approach our work and the work environment we create.

Our Values

Purposeful

We are clear on why we do what we do, are connected as an organisation, we understand and demonstrate enabling / delivery, we are passionate about what we do and work tirelessly to achieve it.

Accountable

We are accountable for our actions; we act with integrity and always have the best interests of the Trust at heart. We take it upon ourselves to update our knowledge and deliver excellence, and our ethics are of the utmost importance.

Supportive

We develop and encourage our staff, we work as a team, work well with other departments and trust and respect each other. We promote a learning culture, treat people fairly, encourage diversity in the workplace, and value the opinions and views of others.

