



## A short course in how to run stakeholder workshops and manage teams and meetings

International Training Centre (ITC)  
Durrell Wildlife Conservation Trust

19th—23rd April 2010

“... I learnt so many things starting from the analysis of problems to solving conflicts and dealing with difficult issues and people. We come across these issues in our professional life and it's a way of getting us ready to face these.”  
FSCM course participant 2008

### What is FSCM?

Conservationists need to be able to manage diverse groups of people with often conflicting viewpoints towards a shared goal. The FSCM course is designed to equip mid- to senior-level conservation professionals with key problem-solving and interpersonal skills, the skills necessary to manage conservation teams, stakeholder workshops and general meetings within their organisations.



### The course will:

- Encourage you to reflect on your own learning style and the natural role you play in teams
- Develop your interpersonal skills, in particular your listening skills
- Introduce you to facilitation tools for surfacing new information and making group decisions
- Equip you with skills for conflict resolution and consensus-building

### Where will the course be run?

The course will be run at the ITC based at the headquarters of the Durrell Wildlife Conservation Trust in Jersey (British Channel Islands). The Centre has trained over 1700 conservation professionals from more than 120 countries since it was established in the mid 1980s.

The ITC has a 54-seat lecture theatre, multiple break-out rooms, a dedicated conservation library and a networked computer lab. Participants will also have free access to Durrell's animal collection which is situated next to the ITC.



# Facilitation Skills for Conservation Managers

### How long is the course?

5 days (Monday to Friday)

### How much will the course cost?

The total cost for the course is £1000. This includes six nights full-board accommodation on-site and the course tuition fee. Travel costs are the responsibility of each participant.

### For further details contact:

**Catherine Burrows at:**

catherine.burrows@durrell.org

Tel: + (0) 1534 860 037

International Training Centre  
Durrell Wildlife Conservation Trust  
Les Augrès Manor, La Profonde Rue,  
Trinity, Jersey JE3 5BP Channel Islands

To find out more about the courses we offer please go to:

[www.durrell.org/Conservation/Training](http://www.durrell.org/Conservation/Training)

“I found the whole course valuable because now I would feel more comfortable and confident to facilitate a meeting or a workshop at the office. I now know exactly the role of a facilitator”.

FSCM course participant, 2008